RESOURCE RUNDOWN

Important offices at Calvin University

Inside

1. **Financial**
   Financial Aid and Financial Services

2. **Campus Life**
   Dining Services, Residence Life, and Campus Safety

3. **Wellness**
   Health Services, Campus Ministries, and the Center for Counseling and Wellness

4. **Academic**
   Center for Student Success and Career Center
FINANCIAL AID

In the financial aid office we help you understand components of your financial aid, both the renewability and requirements. We can also assist you with federal loans and other financial aid programs. And you’re always welcome to visit our office at any time to see if your circumstances match aid that is available.

COVID-19 financial aid availability

Families with income loss due to coronavirus will be able to submit Calvin’s Special Circumstances Form with supporting documentation by visiting:

calvin.edu/go/specialcircumstances

We highly recommend not submitting this form until later this summer (after June 30) when job impacts and income estimates for the July 1—June 30, 2021 academic year period are better known.

CONTACT INFORMATION

Email
finaid@calvin.edu

Web
calvin.edu/offices-services/financial-aid
FINANCIAL SERVICES

Whether you’re navigating college costs on your own or with a parent, Calvin Financial Services is ready to help. As a college student, you are responsible for coordinating the payment of your accounts. This can sound daunting, but with the detailed information found here and Calvin’s accessible payment plans, you can be successful.

Services

• Pay tuition, room, and board
• Pay miscellaneous charges
• Find international payment options
• Check for account holds and delinquencies

Note

If you’d like your parents to view your billing statements or make payments on your behalf, you must add them as authorized users to your student account at calvin.edu/students. This step is required by the Family Educational Rights and Privacy Act (FERPA), even if your parents are paying your bills.

CONTACT INFORMATION

Email
finserv@calvin.edu

Web
calvin.edu/offices-services/financial-services
DINING SERVICES

Calvin Dining Services’ goal is to provide the best possible dining experience, serving up delicious, nutritious food that’s as exciting to your palate as it is good for your body.

Download the Eatable app
Download the Eatable App on your phone to view and edit your meals, Knight Bucks, and Dining Dollars. Using Eatable will allow you to swipe into the dining hall without needing your Student ID. Simply turn on Bluetooth and Location Services and your account will register at the door.

Green 2 Go program
You can purchase a reusable Green2Go container to be able to take meals out of the dining hall. Simply swipe into the dining hall, take your food to go, and bring back your washed out container to receive a clean one. This program may be adjusted due to the COVID-19 response, but there will still be some sort of take out program for all students.

CONTACT INFORMATION

Email
calvindining@creativelydining.com

Web
calvin.edu/offices-services/dining-services

Meal plans
Unlimited Meal Plan
Dine anytime. No need to worry about how many meals you have left!

Gold, Maroon and Knight Block Plans
Between 100—205 meals.

*To sign up for a meal plan before the fall semester, contact Housing or fill out the online order form that Housing will send to each student.
RESIDENCE LIFE

Your residence hall will be more than a place to lay your head at night; it will be a place to meet, study, discuss, pray, listen, laugh, and grow.

- From classroom, to residence hall, to dining hall, to athletic field, the opportunities for learning at Calvin never stop.
- From roommates and suitemates (folks with whom you’ll share your suite), to new friends on your floor and in your halls, you’ll be blessed with meaningful relationships and connections.
- From supportive staff, to a wide variety of student organizations and events you’ll be blessed with opportunities and resources.

You can’t help but come away from this experience changed—as a Christian, as a citizen, and as a learner.

What will be included in my residence hall?

- beds, mattresses, mattress pads, dressers, desks, desk lamps, and chairs
- stackable furniture (homemade lofts not allowed)
- bathrooms with the basics: a shower, toilet, sink, counter space, and storage for your personal supplies
- closets with shelves for storage above and built bookshelves with small lockable compartments
- floors have an extra community bathroom (CJ) with tub, toilet, and large sink
- campus cable television port
- computer access (ethernet and wireless access)
- toilet paper, paper towels, and cleaning supplies—free of charge at the front reception desk

CONTACT INFORMATION

Email
housing@calvin.edu

Web
calvin.edu/offices-services/residence-life
CAMPUS SAFETY

Campus Safety is responsible for policy enforcement, security, and emergency response on campus. The department is staffed 24 hours a day, 7 days a week and strives to work collaboratively with the campus community towards a safe campus environment. Visit (or call) our office for things like registering a vehicle or bike, questions on parking/parking enforcement, campus lost and found, and safety incidents (lost bike report, traffic accidents on campus, and other safety concerns).

COVID-19 update
Until campus (or the state) reopens, all buildings are closed. However, you may still contact Campus Safety via email and phone.

FAQs

How do I register my vehicle?
There is a form on the Campus Safety website. Once you have filled it out, you may pick up the pass in our office the next day.

Do I have to register my vehicle if the vehicle will only be on campus for a short period of time?
Yes, you can get a temporary pass. Let us know and we’ll make sure to get you set up.

Do I need to register my bike?
Yes, and it’s free. This helps us get the bike back to you if it goes missing or identify the owner if it needs to be moved.

How do I know where I can park?
All of the parking rules and regulations are laid out in the vehicle registration packet we give you, and also laid out in the Parking Rules and Regulations online on the Campus Safety webpage.

How long will my things be in the Lost and Found?
Campus Safety keeps lost and found items for 90 days and also a record of items reported lost. If you report it and it shows up, we’ll contact you. Most things come in to our office, but it’s good to check around the spot you think the item was lost.

CONTACT INFORMATION

Email
safety@calvin.edu

Web
calvin.edu/offices-services/campus-safety
HEALTH SERVICES

Health Services is a comprehensive primary care office with an array of additional support such as psychiatry, ADHD care, allergy shots, sports medicine, and dietitian services on site.

COVID-19 update
Calvin University officials continue to monitor the COVID-19 pandemic and are heeding the advice of local, state, national, and international health officials. Calvin leadership has taken several steps to ensure the safety of the entire community as this situation continues to evolve. Among the most significant changes was moving all instruction online for the remainder of the spring semester.

STAY UPDATED on our response to the situation and find answers to frequently asked questions and helpful resources.

Checklist for new students
All of the requirements can be completed through the Patient Portal
□ Health entrance form
□ Insurance information or application for the Student Health Plan
□ Immunization record

CONTACT INFORMATION

Email
health@calvin.edu

Web
calvin.edu/offices-services/health-services
COUNSELING & WELLNESS

The Center for Counseling and Wellness (CCW) is a free resource for you at Calvin if you aim to grow and thrive emotionally through your university years. We offer a broad range of services that are customized to the specific needs and strengths of each student through the use of a Stepped Care Model. All services are designed to support your wellness and emotional flourishing, helping to equip you for wholehearted pursuit of your academic pursuits, as well as healthy engagement with your community.

Our primary presenting concerns are anxiety/stress and depression/sadness. Other common concerns include relationship challenges, traumatic experiences, and disordered eating.

COVID-19 update
Services are offered virtually via HIPAA-compliant videoconference, including support groups. If you’re in Michigan, you can obtain therapy via videoconference. If you’re outside of Michigan you can get support in finding in-state providers. You can still have access to online materials, such as Therapist-Assisted Online and Peer Listener Program support. Find information about services on the CCW homepage.

CONTACT INFORMATION

Email
counseling@calvin.edu

Web
calvin.edu/offices-services/counseling-and-wellness
CAMPUS MINISTRIES

Campus Ministries provide worship opportunities for you through Chapel, Monday—Friday, in different languages, styles, and traditions. They offer students various ways to grow in their Christian faith formation through dorm worship, Bible studies, and other personal forms of discipleship. Our pastors and interns can provide pastoral care if you have questions about faith, relationships, vocation, and time management, or if you need encouragement or prayer support. They will gladly meet with you to discuss anything.

CONTACT INFORMATION

Email
campusministries@calvin.edu

Web
calvin.edu/offices-services/campus-ministries

COVID-19 process for engaging online

While Campus Ministries prefer to engage in person, for now they are posting worship online, meeting with students virtually, and providing a prayer ministry for students, staff, and faculty. Check out Pastor Mary’s facebook page (“Mary Hulst”) or calvin.edu/faith for more information.
The Center for Student Success is home to a number of offices including the registrar’s office, disability services, tutoring, and academic coaching. The Center for Student Success is for everyone. Professional academic counselors can help you accomplish your goals, register for classes, and keep track of your core progress.

Resources
- class schedules
- registration
- class petitions
- transcripts
- degree applications
- grades
- tutoring and more.

COVID-19 update
First year advising will be done online. Information will be sent via email.

Prior to meeting with your faculty advisor you will attend a pre-advising online module.

CONTACT INFORMATION

Email
successcenter@calvin.edu

Web
calvin.edu/offices-services/center-for-student-success
The Career Center can help equip you to succeed on your life-long vocational path by determining your strengths, developing your skills, and discovering God’s call for your future.

### LAUNCH YOUR TOMORROW

**Services**

- **Calvin LifeWork**: Career-readiness and life skills program for first-year students
- **Career assessments**: PathwayU, Strong Interest Inventory & Strengths Finder
- **Cover letter and resume critiques**
- **Internship and job searching**
- **Practice interviews**: Learn valuable interviewing skills, practice, and receive feedback
- **Public speaking**: Learn public speaking skills, practice presentations, and receive feedback
- **Establishing professional brand** (e.g. in-person and via social media)
- **Graduate school exploration and preparation**
- **Build networking skills** with alumni, job fairs, workshops, and on-campus recruiting
- **Student employment**: Apply for opportunities at calvin.joinhandshake.com/login

### CONTACT INFORMATION

**Email**
career@calvin.edu

**Web**
calvin.edu/offices-services/career-center