

Frequently Asked Questions

How do I register for courses?

1. Online: The preferred way to register is online, using your member account. This will give you the fastest real-time access to courses. When you register online, you are immediately assigned to a class roster. For detailed instructions for the online registration process, please visit www.calvin.edu/call.
2. In person: You are welcome to come in to the CALL office to register—we will begin registration promptly at 9:00 a.m. on a first-come, first-served basis.
3. By mail: *** Mail registrations may be subject to delays that affect the availability of courses. Your registration is complete only when you receive written confirmation.

Where do I log into my account?

The sign-in page is <https://reg121.imperisoft.com/calvin/Search/Registration.aspx>. You may wish to bookmark this page for easy access, or you can always find the link in the left menu on the CALL homepage.

How do I log into my account? In the upper right corner of the page, there is a red box marked Login. Enter your Username and Password and click "enter."

I forgot my Username and/or Password! Click on the link below the login box marked "Forgot your password?" and link to reset your password will be emailed to you immediately. Clicking the link will take you to a webpage that will show your username and allow you to reset your password.

What if the course I want is full?

CALL courses often generate a great deal of enthusiasm. If you encounter a course that has filled, we strongly encourage you to add your name to the waitlist for that course. If a space becomes available before or shortly after the semester begins, you will be notified by email, and if you still wish to take the course, your registration and payment will be finalized at that time. If you do not receive notification from CALL, then you are not registered for the course. Open spaces in a course will be filled according to the order in which people added themselves to the waitlist. Waitlist information is also used to gauge interest in a course and will endeavor to re-offer a very popular course in a future semester.

What if I want to pay by check, in cash, or in-person by credit card?

You can still register online to register for courses or events and pay online using your credit card – OR, you can select the “pay later” option and pay in the office with cash, check, or credit card. IF YOU HAVE ANY QUESTIONS ABOUT YOUR BALANCE, we urge you to check “pay later” and then complete your registration. This will allow us to

help you resolve the problem before any charges are made. This won't affect your registration status, so please be sure to do this if you have any questions or problems related to your payment!

What if I need to drop a course?

We want you to be satisfied with your CALL courses. If the course has not yet started, we are able to provide a refund. To receive a refund, you must contact the CALL office and formally withdraw from the course no later than 4:00 p.m. on Friday prior to the first week in which the course meets. After this time, a student may withdraw from a course, but no refund will be given.

While we are glad to drop you from a course before it begins, please do not intentionally over-subscribe to courses with the expectation that you will drop some of them eventually. This takes available slots that might be filled by people with a strong interest in the course, and we thank you for observing this courtesy to your fellow members. CALL staff reserves the right to limit the number of changes or refunds that may be processed for a single member during the membership year.

What is CALL?

The Calvin Academy for Lifelong Learning (CALL) is a Learning in Retirement Institute. With the cooperation of the [Elderhostel Network](#), Calvin College has established this program for persons 50 years of age or older who live within commuting distance of the college. CALL began in October 1996 with a pilot program of nine courses. Each semester the CALL board plans courses for men and women who wish to learn from each other and from experts about subjects of intellectual and practical interests.

What, exactly, is CALL's purpose?

Perhaps the best answer is to simply quote from CALL's Constitution:

"The purpose of CALL is twofold: first, to enrich the lifelong spiritual, intellectual, cultural, and social lives of its members, and second, to create an abiding partnership between Calvin College and senior citizens who wish to share knowledge, talents and experience."

Is CALL only classes?

Not at all! As a CALL member you will be informed about events of all kinds: museums, day trips, international and extended trips, local concerts and events—all offered to members at cost. This material is sent out at regular times to all CALL members.

Can I join CALL if I'm not a Calvin alum?

Yes! CALL welcomes everyone from the community who wants to participate and the majority of our members are not Calvin Alumni. You need never have attended Calvin or any other college. If you are fifty years of age or older, and want to participate in significant learning experiences, we invite you to join us.

What will it cost me?

The annual membership fee is \$40 per member; the course fee schedule is \$30 for each course taken. (There may be additional fees for materials). A 3-year membership is also available for \$105, a savings of \$15.

And the benefits?

- Once you become a member, you are automatically sent each issue of [CALLNews by email](#) with details of special events. CALLNews will also alert you to the monthly meetings as well as events on Calvin's campus which are open to the public.
- Show your membership identification at the Calvin College library and you will receive a library card and access to a wealth of materials. The \$10 library fee is waived for CALL member.
- Refreshment time between some of our classes gives you an opportunity to get to know interesting fellow students.
- Each fall and spring there is a new set of courses from which to choose. Your suggestions regarding courses are valued; your willingness to be a class leader is welcomed. The Curriculum committee is eager for your input.
- The [Passport to Adventure travelogue](#) series is one of the nation's most successful programs, each year presenting five of the best films available. This program is also open to the public.
- The classrooms and facilities at Calvin are handicapped accessible.
- There is free parking on the Calvin Campus with your CALL parking pass.
- With your CALL membership you can become a member of MVP Sportsplex with a waived enrollment fee. Monthly due are as follows:
 - **See the MVP heading on our main page for detailed pricing information**
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 - Rates are subject to change. You must present proof of current CALL membership (your dated CALL name badge) at the time of enrollment (children are not eligible). You may also use your email confirmation when you sign up online as proof of membership. CALL members will **not** continue to receive the same rates at MVP if there is a lapse in CALL membership. For more information please contact the CALL Office at

call@calvin.edu or 526-8777. MVP Sportsplex is located at 4035 Burton St. SE, Grand Rapids, MI 49546. Please contact 616-254-8800 or mvpsportsclubs.com to find out all the benefits of membership.

- Join a CALL [interest group](#) and meet with people who have similar interests such as knitting, yoga, birding, or playing in a brass ensemble.

What kinds of classes does CALL offer?

Take a look at [newsletters](#) »

Future classes will result from the subjects suggested by CALL members, as well as the subjects offered by those who volunteer to lead a class.

What if I have further questions about CALL?

Please submit any questions or comments to call@calvin.edu or 616-526-8777.