

MARK D. HESSLER

Professional Profile

More than twenty years of experience providing oversight and leadership on diverse command-level operations. Monitors budgetary duties, property management and other administrative responsibilities to support widespread federal compliance for the Western District of Michigan. Instructs at the university level on best practices of organization administration, leadership, and mission planning.

- ◆ Mentors, trains, and instructs diverse individuals on relevant best practices. This includes conflict resolution, team collaboration and compliance.
- ◆ Cooperates extensively with numerous federal agencies to support goals and critical assignments. Ensures continuous communication to build relationships and maximize operational efficiency.
- ◆ Proactively engages with community leaders to bolster public programs and support local initiatives.
- ◆ Collegiate level instructor within the field of political science and public administration.

Professional Experience

CALVIN UNIVERSITY
3201 Burton St. SE
Grand Rapids, MI 49546

07/2021 – PRESENT

Affiliate Professor of Politics

- ◆ Affiliate faculty member for the Political Science and Economics Department.
- ◆ Director of the MPA program
- ◆ Associate Director – Pre-Law Program

UNITED STATES MARSHALS SERVICE
110 Michigan Street NW
Grand Rapids, MI 49503

03/1995 – 9/30/2021

Deputy U.S. Marshal (Retired)

- ◆ Served as interim Supervisory Deputy for the U.S. Marshals Service over nine-year period. Oversaw all command-level law enforcement duties, court personnel and other priorities. Strategically assigned more than ten Deputy U.S. Marshals and four contract security specialists to ensure proper mitigation of courtroom incidents and maximize protection of all individuals. Conducted thorough assessments of courthouse facilities and other locations to ensure implementation of proper procedural structures. Developed SOPs and protocols to enhance security-related issues among prisoners. Created key documentation and policies to standardize behaviors for all personnel.
- ◆ Facilitated multiple high-level strategic planning meetings in collaboration with the United States Secret Service, the IRS, DEA, and other agencies. Corresponded with specialists to assess threats across the State of Michigan. Emphasized continuous and transparent communication among all agency members, ensuring effective dissemination of critical information to all team members.
- ◆ Supervised key operations as District Security Program Manager. Consulted with specialists to coordinate and implement all security programs throughout the Western District of Michigan. Oversaw the widespread integration of new documentation, surveillance and tracking protocols, ensuring implementation of numerous redundancies for top-secret and confidential documentation and operations.

Mark Hessler

- ◆ Led and supervised Department of Justice District Security Audit of 2009 for unit. Analyzed security measures across diverse categories, including documentation, personnel, inmate, and information management. Ensured implementation of all pre-audit measures to maintain compliance. Collaborated extensively with DOJ teams, federal judiciary personnel and other specialists to implement comprehensive security parameters.
- ◆ Provided strategic oversight and supervision on numerous judicial protection details, fugitive apprehension initiatives and multi-agency task forces. Provided key support during Operation FALCON 1 and FALCON 2 fugitive tracking and apprehension.
- ◆ Provided comprehensive electronic and tactical surveillance training to more than thirty officers across district. Collaborated with specialists to develop relevant education material, discussing compliance parameters with court orders, electronic tracking methodologies and other key priorities. Ensured all personnel maintained expert knowledge base and skill set.
- ◆ Coached, trained, and mentored personnel as a Field Training Officer (FTO). Implemented conflict resolution tactics and other techniques to enhance team collaboration and time management. Provided extensive one-on-one guidance on maintaining inter-agency partnerships, detailing opportunities to conform with standardized protocol and procedures.
- ◆ Served as team leader for 24/7 federal protection detail for U.S District Court Judge in the Southern District of New York following 1993 World Trade Center Bombings. Coordinated comprehensive assessments of high-threat environments, ensuring all personnel maintained complete compliance with operational protocol to maximize safety and security.

Volunteer Experience

EAST GRAND RAPIDS PUBLIC SCHOOLS

EAST GRAND RAPIDS, MI 2014 – 2020

Board of Trustees Member

- ◆ Collaborated with board members to assess policy change proposals on student conduct, curriculum, and monthly budgets. Analyzed ledgers and other documentation to track district payments to ensure appropriate and effective resource allocation.
- ◆ Provided oversight and guidance on East Grand Rapids Public Schools local district policy, conducting thorough reviews of proposed updates to legislature. Corresponded with three financial committee members to assess, approve, and implement annual budgets of \$30MM. Consulted with representatives to verify budgetary compliance with all capital campaigns, expenses and foundation-related initiatives.
- ◆ Served as key member of facilities committee. Maintained direct oversight on all facilities of East Grand Rapids Public Schools, determining large-scale maintenance priorities, budgetary expansions, and other programming. Coordinated bidding process for external partners when overseeing construction initiatives.

Education, Training, Certifications & Memberships

Master of Public Administration in Public Sector Finance, Budgeting and Personnel Management

Grand Valley State University, Allendale, MI

Bachelor of Science in Criminal Justice

Grand Valley State University, Allendale, MI

Police Academy (1993)

Mark Hessler

Resume – Page 2

Grand Valley State University, Allendale, MI

United States Marshals Service Outstanding Performance Award (2009 – 2017)

Leadership Grand Rapids (2009)

Basic Deputy U.S. Marshal

Criminal Investigators Program

Federal Law Enforcement Training Center

Public Affairs & Freedom of Information Act Training

Michigan Certified Police Officer

Ottawa County Sheriff's Department, Grand Haven, MI

Contracting Officers Technical Representative

Department of Justice

Grand Rapids Community College Criminal Justice Advisory Board

Urban Family Ministries - Board of Directors

Kent County Officers Compensation Commission

East Grand Rapids Public Schools Parent/Teacher Organization

City of East Grand Rapids - Parks and Recreation Commission

Grand Valley State University Alumni Association

City of Grand Haven Planning Commission

City of Grand Haven Zoning Board of Appeals